We heal and inspire the human spirit.

To: Provider Network & IPAs

From: IEHP – Finance

Date: October 29, 2026

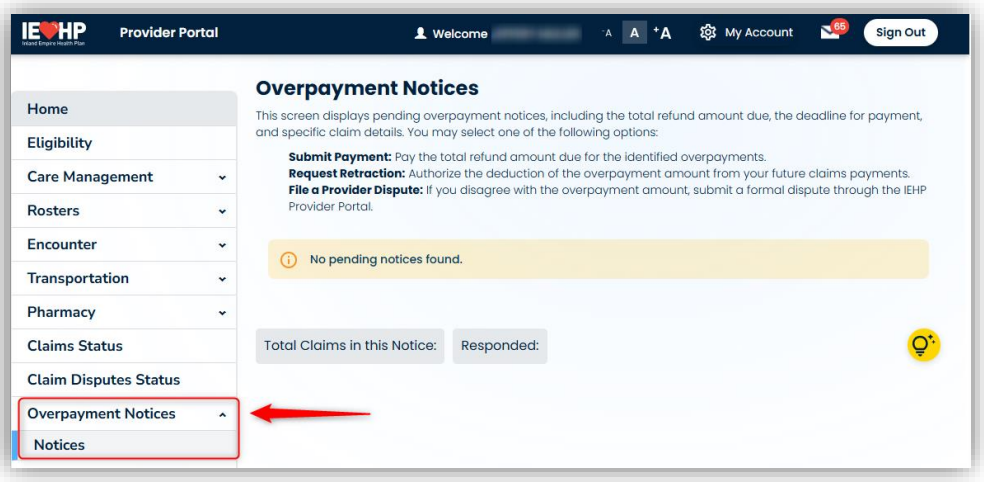
Subject: **Exciting New Features for Streamlined Payments**

We are excited to share new features designed to help you submit payments faster and more efficiently. For IEHP initiated Overpayments, you will now be able to:

- Submit payments electronically via e-check
- Make payments using a credit card
- Request offset of future payments

To access these new features, log into the Provider Portal, navigate to the "Overpayment Notices" tab and choose "Notices" from the dropdown. This page will show pending overpayment notifications, including the total refund amount owed, the payment deadline, and details about each claim. Additionally, you will have the option to submit payments and request future offsets.

These enhancements are aimed at streamlining your workflow and improving turnaround times specifically for IEHP Identified Overpayments.



Please continue using the Provider Portal, which currently offers convenient access to Claims tools such as:

- Claim Status
- Claims Dispute capability
- Claims Dispute Status
- Financial information/remittances

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices